

How to Login to the Resident Portal

- 1. In a web browser, go to <u>www.omnicommunities.com</u>
- 2. Click on "My Account"
- 3. Use your "Account Number" and "Portal Password" to login

If you do not have this information please call or email OMNI at, (916) 965-8964 or <u>custserv@omnicommunities.com</u> and we will provide you with a Web Access letter that will allow you to login to your resident account. Once you are logged in you will have access to information about your HOA resident account.

4. You will be presented with a dialog box to enable pop-ups, if you don't click "Allow Pop-up" the portal will not operate correctly and you will get errors when trying to view certain modules within the portal.

If you are experiencing errors on the portal, please make sure <u>https://login.omnicommunities.com</u> is added as a Pop-up exemption under the allow list.

Microsoft Edge:

Block (recommended)	
Block	Add
No sites added	
Allow	Add
https://login.omnicommunities.com:443	

Google Chrome:

\leftarrow	Pop-ups and redirects	Q Search		
Sites might send pop-ups to show ads, or use redirects to lead you to websites you may not want to visit				
Default behavior				
Sites automatically follow this setting when you visit them				
۲	Sites can send pop-ups and use redirects			
0	🔀 Don't allow sites to send pop-ups or use redirects			
Customized behaviors Sites listed below follow a custom setting instead of the default				
Not	allowed to send pop-ups or use redirects		Add	
	No sites added			
Allo	wed to send pop-ups and use redirects		Add	
	https://login.omnicommunities.com	+	:	

Links for instructions on allowing Pop-ups in web browsers.

Google Chrome:

https://support.google.com/chrome/answer/95472?hl=en&co=GENIE.Platform%3DDesktop Microsoft Edge: https://www.howtogeek.com/732439/how-to-allow-pop-ups-in-microsoft-edge/ Firefox: https://support.mozilla.org/en-US/kb/pop-blocker-settings-exceptions-troubleshooting Safari: https://support.apple.com/guide/safari/block-pop-ups-sfri40696/mac