

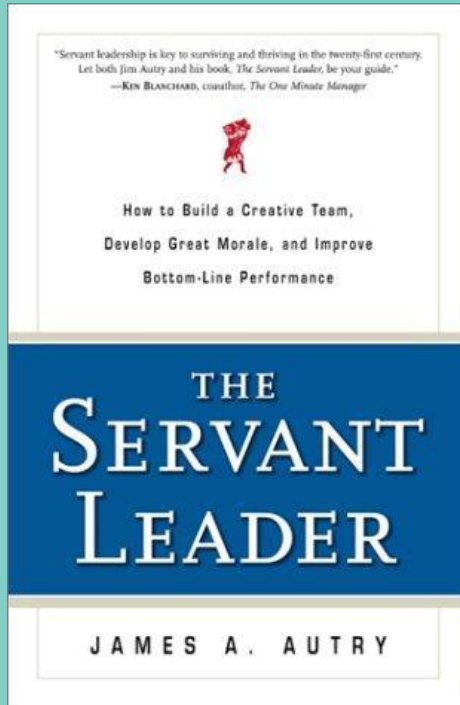


# Board Member Leadership Summit

*“A Rising Tide Lifts all Boats”*

Presented by

OMNI Community Management



# Five Ways of 'Being'

*from "The Servant Leader" by James A. Autry*

# Be AUTHENTIC...

- Be REAL – no foolery, fakery or forgery
  - Are you the same person in PUBLIC that you are in PRIVATE?
  - You can spot someone who's disingenuous a mile away – what makes you think they can't see you?
  - This is NOT an excuse to be rude, self-absorbed or self-indulgent
  - Know Yourself – Be yourself
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# Be VUNERABLE...

- An open mind and an open heart
  - Be willing to admit mistakes and/or failures
  - The most important phrase: “I’m sorry, I was wrong”
  - Key Point: *Expressing* emotion is different from *Acting* on emotion
  - Do the former, not the latter
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## Be ACCEPTING...

- Recognize the frailty of the human condition
  - No one is perfect – few walk on water
  - Doesn't mean you tolerate bad behavior
  - Doesn't mean you don't perform critical analysis
  - It does mean that you take the person at face value and judge the idea or concept, NOT the person
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## Be PRESENT...

- More than just “being in the room”
  - Put aside all other tasks and FOCUS
  - Be invested in the moment
  - Feed back what was said to show that
    - you were listening and
    - you have a correct understanding of what was said
  - Example of John Wooden – treated others like they were the only one in the room
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# Be USEFUL...

- Be of service in some positive fashion
- What can you do to assist/help/add value?
- Clear the path – remove obstacles
- Bring a SOLUTION to the table
- Most importantly:

***Be a HELP, not a HINDERANCE***

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# Rolf's Add: Be INTENTIONAL...

- Being PURPOSEFUL
  - Give diligent, cognitive thought to your words and actions
  - Don't just 'phone it in'
  - What you do absolutely matters – to yourself, to your members and to the world of Community Associations writ large
  - None of this can happen without YOU – your ownership of your board position, your diligence on behalf of your fellow board members and your servant leadership to the members
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# Thank You For Your Time!

This program is not endorsed by anyone. Must be present to win. Friends and family of this organization and their affiliates not eligible. Past performance does not guarantee future results – your results may vary. Valid in the 48 contiguous states, Guam and the US Virgin Islands. It is not politically correct. Your comments are welcome, but we may not listen. We could be wrong, but we don't think so. Have a nice day. Keep your humor and your wits about you. We wouldn't belong to any club that would have us as a member. The one saying it can't be done shouldn't get in the way of the one who is doing it. If opportunity doesn't knock, build a door. Success is the one unpardonable sin against one's fellows. Courage is grace under pressure.

Please place all candy wrappers, popcorn boxes and soda containers in the receptacles provided in the lobby.